

16505A-01

16505A Prototype Analyzer

Serial Numbers:

0000A00000 / 9999Z99999

Y2K update information. Product requires Software update revision 1.40

To Be Performed By: HP-Qualified Personnel, and customer

Parts Required:

HP P/N	Description	Quantity
16505-68714	SW Update CD-ROM v1.40	1

Situation:

The HP 16505A Prototype Analyzer User Registration password will yield an "invalid" status after 31 Dec 1999 even though a valid password is entered. Consequently the User Registration window will always appear after the instruments boots.

Otherwise the HP 16505A will operate as expected after 31 Dec 1999, including all visible date-related functions.

Solution / Action:

Install operating system software revision 1.40 using the procedure provided with the update CD-ROM.

Operating system software version 1.40 disables the User Registration utility because HP is not planning any more software revisions for the HP 16505A product.

A SCSI CD-ROM drive is required to install the update. Revision v1.40 is planned to release on 01 Dec 1998 and will be automatically sent to all currently registered HP 16505A users.

Date:

02 Nov 1998

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*           MODIFICATION RECOMMENDED
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*           STANDARDS: LABOR HOURS _0.5_____
* ACTION CATEGORY: ON SPECIFIED FAILURE ___ IMMEDIATELY ___
*           AGREEABLE TIME XX
* LOCATION CATEGORY: CUSTOMER INSTALLABLE XX      ON-SITE XX
*           HP LOCATION XX
* AVAILABILITY: PRODUCT'S SUPPORT LIFE
* SERVICE INVENTORY: RETURN ___ SCRAP ___ SEE TEXT ___
*           USED PARTS: RETURN ___ SCRAP ___ SEE TEXT ___
* HP RESPONSIBLE UNTIL: _02 Nov 2000_
*           AUTHOR/ENTITY: _RB/0800_____
* ADDITIONAL INFO: _____
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